



Euston Foodbank
Charity number 1172880
28 Phoenix Road (off Eversholt St)
Near the east side of Euston Station
London NW1 1TA
info@euston.foodbank.org.uk
www.euston.foodbank.org.uk

Notice to: founding trustees,
elected trustees and
current volunteers
of Euston Foodbank

Annual General Meeting
6pm Monday 24th November 2025 (in person)
28 Phoenix Road NW1 1TA

Agenda

1. Apologies
2. Declarations of interest
3. Minutes of the 2024 AGM
4. Annual Report of 2024/2025
5. Accounts to 31 March 2025
6. Election of two of the six volunteers as Trustees by all present
7. Co-options and patrons
8. Election of Chair, Secretary and Treasurer by the Trustees
9. Manager's report
10. Fundraising and communication
11. Policies: new and to be reviewed: Complaints, Conflict of Interest, Difficult Clients, Equal Opportunities, Fire, Health & Safety, Safeguarding, Social Media, Volunteer Management,



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12. Procedure paper for Membership and Register to be kept by Secretary
13. Review financial reserves and controls and policies for both
14. Review of Data Protection to include Record of Processing Activity
15. Any Other Business notified to the chair before the meeting

Minutes of the Annual General Meeting 6pm Tuesday 19 November 2024

Present: Dorothea Hackman, Jeremy Trood, Chris Powell, Julia Sahin, Aude Firman, Victoria Bombas, Patrick Brough, Hadi, Enoc, Lynette, Peter, Ophelia
In attendance: Helena, Deseline

We began with contributions from three of our clients about their experience of the foodbank. They attended at the start of the meeting: Fatima, Harrietta and Lifafu

- Apologies: Tessa Bennett, Natan Bram
- Minutes of the 2023 AGM were agreed. It was noted that requesting payment from corporate volunteer teams who do not otherwise donate, and applying for grants to improve the playground areas had proceeded satisfactorily.
- Report of 2023/2024 was approved and the Manager's report received.
- Accounts to 31 March 2024 were approved. It was noted we are spending less on food, and it would be useful to quantify food waste.
- Election of two of the six volunteers to Trustees Committee:
 - Chris Powell and Natan Bram: re-elected
- Co-option of Dorothea Hackman freeing up St Pancras trustee place: agreed
- Election of Officers: Chair – Dorothea Hackman, Treasurer – Canon Jeremy Trood, Secretary – Victoria Bombas
- Action about clients who are aggressive – referred to Management after excellent discussion of issues. Racist and misogynist abuse in particular are unacceptable, but clients can have bad days. We see ourselves as an inclusive institution in an uncaring society. We will record aggressive episodes in the incident book.
- We will provide de-escalation training for volunteers and staff, and hold regular meetings for volunteers and take volunteers ideas onboard.



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Euston Foodbank Trustees Report 2024/2025 Financial Year

Euston Foodbank 1172880 was registered 3rd May 2017 and is a food bank operating under the Trussell Trust umbrella, where volunteers redistribute donated food to people in need in our community around the Euston mainline station in the London borough of Camden.

Emergency food packages are provided to people for vouchers or letters from the agency supporting them, such as citizens advice, support workers, job centre, social services.

Euston Foodbank has grown very rapidly since lockdown in 2020 in response to increasing need in the community as you can see in the statistics which follow. We need now to consolidate our procedures and infrastructure.

Up to six Trustees nominated from the founding churches are:

Deacon Tessa Bennett, Kings Cross Methodists from August 2021

Chair: Dorothea Hackman, St Pancras Parish Church from 2017, coopted 2024

Revd Jonathan Lee, St Pancras Parish Church from September 2024

Treasurer: Canon Jeremy Trood, St Aloysius RC Church from 2017

Other nominating churches:

Bloomsbury Central Baptist Church, United Reform Church, St Pancras Old Church.

Up to six elected trustees from amongst the volunteers (3 year term):

Julia Sahin & Aude Firmin elected 2023 two year term ends 2025

Victoria Bombas & Patrick Brough elected 2023 three year term ends 2026

Chris Powell & Natan Bram elected 2024 term ends 2027

<u>Full-time Employees</u>	<u>Part-time employees</u>
Manager: Helena Aksentijevic	Hadi Baaj
Co-ordinator: Deseline Djiayep	Ron McMahan
Fundraising and Social Media: Mia Cross	Alam Tesfazghi
	Rini Tinto

Trustees keep in contact to oversee and progress Euston Foodbank. We have appointed a Fundraiser/Social Media staff member with a Trussell Trust grant. Greening the playground area at the front has been completed, and improvements made at the back towards eventual use by the school next door for gardening projects with supervised non exam post 16 pupils, with Treasury funding via the HS2 community fund. We have been given a large electric van. Our three year lease on Phoenix Road was renewed in 2025.



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The foodbank has retained grade 5 (highest) from the local authority food hygiene inspection, and the Trussell Trust plan a Quality Assurance in November. A Fire Safety assessment has been made with compliance being managed by Helena. Measures for Safeguarding and Data protection are in place. We will put a Record of Processing Activity in place.

Bank accounts: The Foodbank has two connected bank accounts, one current and the other for savings with higher interest in which we keep at least £72K as a six month reserve to cover salaries, operating costs and redundancy payments should these be necessary. We require two signatures for expenditure. Policies for Financial Controls and for Reserves will be produced.

Membership of the foodbank is the current distribution session volunteers who have completed an application form with two referees. The list is compiled from the social media groups in which their availability is indicated on a weekly basis. Volunteers can therefore be notified of meeting, but we will produce a procedure paper to put membership on a clear basis in future.

Management meetings on the last Monday of the month were begun in July 2025 to support the Manager. We continue to share our premises with Food for All U.K. Current decisions to put before the General Meetings are:

- a) Only foodbank related meetings to be held on the premises, no community meetings
- b) Only foodbank items to be stored in foodbank areas, from 2026
- c) Books to be cleared from the west classroom
- d) No further development of back garden except with Maria Fidelis School.

Euston Foodbank (EFB) supports a rolling number of over 400 households a week equating to a thousand people week, 60,000 parcels a year. We still distribute the majority of food parcels in Camden Borough and are the largest Trussell Trust foodbank in London, the third largest in the UK.

The ongoing reduction in donations continued to be noticeable during the summer months – there is just not the level of prosperity. This has meant we have relied even more on our three main charities: Foodbank Aid, City Harvest and Felix; and on corporate donations to buy food.

The main reasons 84% of people attended the foodbank are financial difficulty and the cost of living. A third of our clients are still homeless people. Whereas before lockdown the average household visited twice, now it is 4 times, as poverty leaves them nowhere else to turn. Like many others, we would like to see the need for foodbanks phased out when austerity permits.



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We have over 55 volunteers for our 4 weekly sessions and have held training recruitment events to keep their numbers up. Heartfelt thanks go to them, to our donors – of goods, food and funds - to our volunteer drivers, clothesbank volunteers, providers of advice and health, and to trustees and staff. We could not function without you all.

Statistics from <https://www.trussell.org.uk/news-and-research/latest-stats/end-of-year-stats>

Trussell Trust Emergency Parcels distributed April 2024 – March 2025
 (volume not individuals)

	Total 2023/24	Adults	Children	Total 2024/25
United Kingdom	3,121,404	1,860,909	1,024,177	2,885,086
London	454,750	298,751	156,820	455,571
Camden borough	66,776	49,483	20,849	70,332
Euston	57,578	41,652	17,267	58,919

Number of people each year supported by Euston Foodbank

Trussell Trust	Financial year	Number of Vouchers	Adults	Children	total
2,885,086	2024/2025	20,290	41,652	17,267	58,919
3,126,479	2023/2024	18,164	38,294	19,284	57,578
2,997,671	2022/2023	13,634	24,627	15,389	40,061
2,183,037	2021/2022	9,927	16,517	8,070	24,587
2,578,892	2020/2021	11,362	16,315	5,254	21,569
1,909,345	2019/2020	4,445	5,549	1,365	6,914

The number of clients during lockdown 2020/21 trebled, and doubled again in 2022/23.

Food Stock Collected and distributed by Euston Foodbank

Financial year	Stock in kg	Stock out kg	purchased
2024/2025	253,111	363,729	62,179
2023/2024	330,255	366,679	42,699
2022/2023	283,766	272,879	80,491
2021/2022	134,870	219,096	17,312
2020/2021	271,522	229,905	6,945
2019/2020	89,492	69,707	2,851

There are no longer donations from other foodbanks as they are also hard pressed.



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This last year 56% i.e. 143,326.2 kg of donated food came from three charities.
 If we use the Trussell Trust multiplier of £2.77/kg, this is valued at £397,013

Foodbank Aid	97,569kg	= £270,266
City Harvest	30,975kg	= £85,801
Felix	9,231+18,186 + meals	= £108,844

People supported by Euston Foodbank in Camden Wards

WARD	2020/21 lockdown	2021/ 2022	2022/23 ward restructure	2023/ 2024	2024/ 2025
Belsize	453	522	145	234	312
Bloomsbury	471	792	1,120	1,890	2,671
CamdenT w PH	666	513	484+540	865	620
Camden Square				861	624
Cantelowes	475	298			
FortuneGreen	16	15	107	140	191
FrognaIFJ	111	7	43	64	23
Gospel Oak	431	730	478	1,268	1,374
HampsteadTown	60	16	10+293	29	110
Haverstock	674	696	1,686	2,455	1,806
Highgate	115	165	289	617	651
HolbornCovG	429	253	356	1,063	783
KentishTown Nth	525	1,014	435+1,208	437	437
Kentish T Sth				2,100	1,860
Kilburn	209	126	296	1,866	1,796
Kings Cross	700	1,374	1,762	2,818	2,535
NFA	10,236	12,308	16,174	10,718	9,879
Primrose Hill				1,223	846
Regents Park	1,070	1,144	2,234	3,872	5,066
StPancras ST	1,616	1,687	3,076	7,546	9,416
Sth Hampstead				365	280
Swiss Cottage	26	19			
WestHampstead	54	63	151	105	112
Camden total	18,337	21,742	30,887	40,491	41,393
Outborough			9,174	16,646	17,526
EFB Grand total			50,081	57,137	58,919

Surrounding outborough wards include: Arsenal, Barnsbury, Caledonian, Canonbury, Clerkenwell, Holloway, St Peters Canalside, and Tollington.



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List to be completed: Corporate Donors contributing more than £5,000 in money

Trussell Trust	£134,850
G-research	
Watches of Switzerland	£50,000
Treasury HS2 Community Fund	£10,000
Thanet Street Trust	£6,000

From the Charity Commission website:

EUSTON FOODBANK

Charity number: 1172880

✔ Charity reporting is up to date (on time)

- Charity overview
- What, who, how, where
- Governance
- Trustees
- Financial history
- Accounts and annual returns
- Governing document
- Contact information



	Income / Expenditure	31/03/2020	31/03/2021	31/03/2022	31/03/2023	31/03/2024
<input checked="" type="checkbox"/>	Total gross income	£62.32k	£372.86k	£170.34k	£293.28k	£222.34k
<input checked="" type="checkbox"/>	Total expenditure	£49.11k	£133.59k	£174.36k	£426.23k	£226.88k



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Independent examiner's report to the trustees of Euston Food Bank

I report to the trustees on my examination of the accounts of the Euston Food Bank (the Trust) for the year ended 31st March 2025.

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Claudia Trettenbrein
Unit 7 Tilia Road
London E5 8JB

24/09/2025



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EUSTON FOODBANK ACCOUNTS 31 MARCH 2025 draft

INCOME	2025	2024
	£	
Corporate Donations	391,419.05	£155,543.22
restricted donations: Trussell Trust £134,850 staff, High Speed 2 £10K garden		
	£	
Gift Aided Donations	240.00	£240.00
	£	
Non-Gift Aided Donations	19,108.67	£64,784.18
		£
Bank Interest	£2,352.76	1,774.81
		£
Total Income	£413,120.48	£222,342.21
EXPENDITURE		
	£	£
Rent	12,000.00	12,000.00
	£	£
Salary Costs	90,127.55	90,643.95
	£	£
Building Works	28,873.10	34,218.00
	£	£
Utilities	12,163.45	15,812.45
	£	£
Administration	6,961.07	2,331.63
	£	£
Additional Food	95,426.53	56,199.65
	£	£
Transport	5,346.04	7,093.85



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	£		£
Trussell Trust Membership	299.22		310.32
	£		£
Equipment	1,385.70		5,672.93
	£		£
Garden	7,911.55		2,598.66
		£	
Total Expenditure		260,494.21	£ 226,881.44
		£	
SURPLUS INCOME OVER EXPENDITURE		152,626.27	-£ 4,539.23
ASSETS			
CAF Gold Account at 1 April 2024	£73,088.42		£91,434.60
Interest bearing savings account with 6 months reserves			
CAF Current Account at 1 April 2024	£55,727.93		£41,920.98
		£128,816.35	£133,355.58
Surplus Income over Expenditure		£152,626.27	-£4,539.23
CAF GOLD ACCOUNT at 31 March 2025	£201,034.06		£73,088.42
CAF Current Account at 31 March 2025	£80,408.56		£55,727.93
Total		£281,442.62	£128,816.35

Signed:

Chair: Dorothea Hackman

Treasurer: Jeremy Trood